

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|             |                                   |   |                                |
|-------------|-----------------------------------|---|--------------------------------|
| Applicant:  | James E. Bessler, et al.          | § |                                |
| Serial No.: | 10/806,909                        | § | Group Art Unit: 3623           |
| Filed:      | March 23, 2004                    | § | Examiner: McPhillip, Adrian J. |
| For:        | Business Activity Monitoring Tool | § | Confirmation No.: 2481         |
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Commissioner for Patents  
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